

Terms and Conditions for Fornside Farm Cottages

Thank you for choosing to book with Fornside Farm we look forward to welcoming you. When you make this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

Prices: The price of the accommodation includes the following: Electricity, Linen, Towels, Hot water, Central heating, Wifi connection. Cots and highchairs are available free of charge but must be booked in advance. The stated number of people for each cottage must not be exceeded without prior agreement.

Pets: Pets are not permitted. **Smoking:** All our cottages are non-smoking.

Arrival: Your accommodation will be available to you from 4pm on the day of arrival, unless otherwise arranged. Please try not to arrive earlier – we will still be busy preparing your accommodation, and won't be available to welcome you.

Departure: Please be ready to leave the accommodation by 10am on the day of departure, unless otherwise arranged.

Damages and Breakages: The accommodation must be left in a clean and tidy condition. We are sure that you will take care while you stay with us and accept that accidents sometimes happen. You are responsible and liable for any breakages or damages that you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant. Groups booking more than one cottage must provide a Housekeeping Bond of £100. This is held against loss, damage or excessive cleaning required and will be returned in full if no deductions are required.

Cancellation and Insurance: Once you have booked your holiday, our agreement is a legal contract. For this reason we strongly recommend that you take out cancellation insurance. Unlike most accommodation providers we will refund any payments you have made if we successfully re-let the cottage at the full price. If we have to offer discounts for short notice re-letting then we will take this into account and refund you a smaller amount accordingly.

Non-availability of Accommodation: We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

Liability: We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Data: Any data collected during the course of this booking may be kept on computer.

We look forward to welcoming you to Fornside Farm.